

Privacy Policy

Last Updated: APRIL 29, 2025

This policy outlines how we collect, use, and protect your personal information when you use our Services. Please read it carefully to understand our practices regarding your data.

1. What Information We Collect

Depending on the service you wish to use, we may collect the following types of information:

- Email
- Transaction logs
- Data collected via cookies and similar technologies

We may also gather information about your device, such as your IP address, operating system, and browser type, for system administration, problem-solving, and service improvement. This data is purely statistical and does not identify any individual.

Our website uses cookies to analyze visits and enhance your experience.

You have the right to refuse cookies or limit their use, in which case we will only use essential cookies for website operation. You can also delete cookies from your browser settings.

2. Why We Collect Your Personal Information

We collect the minimum necessary personal data to support your privacy rights. By accepting this Privacy Policy, you allow us to use your email address to contact you and suggest further cooperation. You can opt-out of receiving such emails at any time. We may also use email for user support.

We process technical information and cookies to improve our services for statistical and analytical purposes. We do not use automated processing of personal data for decisions with legal consequences.

We guarantee that we do not sell users' personal data for monetary gain, and we do not provide personal information to third parties for marketing purposes.

3. Why We Are Entitled to Process Your Personal Information

We rely on the following grounds for data processing:

- Your explicit informed consent with this Policy.
- Our legitimate interest.

We obtain your consent for processing personal data in accordance with this Policy. You can withdraw your consent or request data erasure at any time.

4. Sharing Personal Information with Other Parties

We may share your information with third-party providers under contract for services such as cryptocurrency exchange and purchases. We ensure that these parties are aware of our

obligations under this Privacy Policy and prohibit them from selling your information. Financial institutions with which we partner to process payments you authorize may also receive your information.

We may share your information with law enforcement or regulatory agencies as required by law.

5. Protection of Personal Information

We take data security seriously. We employ encryption for all network connections, regularly test systems for vulnerabilities, protect access to confidential data with passwords, and monitor logs and security events. Our employees and third parties accessing your data are bound by confidentiality obligations.

While we implement security measures, we cannot guarantee absolute protection against unforeseen or illegal activities.

In the event of a data breach, we will promptly notify users and the regulatory authority and minimize negative consequences.

6. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements. Upon request, we will delete your personal data within two weeks, in accordance with applicable laws and regulations. Some data may be retained for legal, regulatory, or technical purposes. This Privacy Policy is subject to change, and we may update it to comply with relevant laws and regulations. Any changes take effect upon publication on this page. While we will endeavor to notify users of policy changes, we encourage you to check for updates regularly.

7. About Us

Legal name: TRANSACTA LLC

Legal address: Georgia, Tbilisi, Krtsanisi district, Krtsanisi str., No14a, apt., No17

Contact email: support@transacta.ge

8. Amendment of the Policy

This Policy is presented in the most up-to-date version. Over time TRANSACTA LLC may unilaterally amend the Policy, including to comply with the latest changes in applicable law and jurisprudence. All changes come into force upon publication on this page, unless a different period is indicated in the text of the amendments. We will make every effort to organize additional ways to notify users of amendments to the Policy, but we ask you to regularly check for the latest version on the website yourself.